



In response to the public health concerns regarding the COVID-19 outbreak, Mercy Neighborhood Ministries (MNM) is making updates to how its' programs and services will be administered.

- Mercy Neighborhood Ministries will remain open with the understanding that there is fluidity in program and service delivery. We will make every attempt to have a live person answer phone calls during business hours in order to provide timely and accurate updates about operations at our organization.
- We have increased the frequency in which we are cleaning and disinfecting our facilities.
- We have continuously updated staff on best practices recommended by the CDC and any internal plans the agency is taking.
- Home Care Services will continue its' regular operation with proper COVID-19 precautions and protocols in place. Our home care staff has been trained on the universal precautions and coronavirus protocols recommended by the CDC including twice daily personal temperature checks. Clients are being observed for symptoms related to COVID-19. We are receiving updates from the Council of Aging of Southwestern Ohio, the Ohio Department of Aging, and the Ohio Department of Health and following their recommendations and mandates as related to home care service delivery.
- Food Pantry and Senior Supportive Services will continue with modifications to service delivery. Please call (513) 487-6181 for specific questions.
- All Aspire and 22+ programming has been suspended indefinitely in accordance with Cincinnati Public Schools mandates.
- All workforce assessments, testing, and walk in interviews for Home Care Aide Training (HCAT), State Tested Nursing Assistant (STNA), and Hospital Worker Readiness Program (HWRP) have been suspended until further notice. If you have specific questions related to our training and readiness programs please call (513) 751-2500.
- All future training sessions for HCAT, STNA, and HWRP are on hold until further notice.

Mercy Neighborhood Ministries will continue to monitor the ever evolving circumstances around the COVID-19 outbreak and update the public as we shift internally. MNM is committed to fulfilling its' mission in the most merciful and compassionate way possible during this challenging time while keeping the health of our staff and those we serve at the forefront of our decision making.

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